Ellucian Support Center

RECRUITER3.7

Information

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<th>Release Name</th>
<th>RECRUITER3.7</th>
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Summary

Recruiter Release 3.7

Description

August 29, 2014 - The following software has been released and is available to clients:

*******************************************************
Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe)
Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)
*******************************************************

Ellucian Recruiter 3.7 includes several key enhancements, such as:
* Update to the Common Application Prospect & Application Import
* Updates to support the revised TOEFL record layout
* Updates to support the revised NRCCUA validation lists
* A complete set of data catalogs for all imports
* Other miscellaneous CRs

There are a significant number of change requests addressed in 3.7, including important defect corrections across a variety of areas. In order to take advantage of these important updates, Ellucian strongly recommends all customers on version 3.5.1 or 3.6 move to version 3.7 as soon as possible.

You must download and install all of the software components to use the full functionality of Recruiter 3.7. See Knowledge Article number 000031156 (https://ellucian.force.com/clients/kA0G0000000RaEW) for download instructions, and see the Recruiter 3.7 Installation Procedures manual for information about the required software components. All Recruiter documentation is available from the Ellucian Support Center (http://www.ellucian.com/Solutions/Ellucian-Client-Support), "Ellucian Recruiter” documentation library. You can view the documentation for the Recruiter 3.7 release in the Recruiter 3.7 Documentation content pack.

Following is a complete list of change requests resolved with Recruiter 3.7:

55567.04 Test Scores: Multiple rules that look for duplicates among suspects
The Match Test Score with Prospect Using Address and Match Test Score with Suspect Using Address duplicate detection rules have been added to avoid this problem.

60101.33 Documentation: Add information about securing transactions to and from Colleague
The Recruiter Installation Procedures manual has been updated to include information about securing transactions to and from Colleague using the Colleague Web API.

60812.93 Addresses: Strikertron Address Verification issues with address line 2
Address verification will now append address line 2 to address line 1, in accordance with USPS guidelines. Recruiter will no longer set a pending status for address verifications.
60915.78 Application Imports: Easier Common Application upgrade
Recruiter now uses the same Common Application entities year after year, so clients no longer need to re-implement their customizations in these entities.

63050.11 Documentation: Migration Documentation Instructions
The Recruiter Installation Procedures manual has been updated to include additional information about migrating a Recruiter deployment to another server.

63107.22 Recruiter Web Front End: Cannot use a two-option field in "List" mode to conditionally hide a field
Users will now be able to use a two-option field in "List" mode to conditionally hide a field.

CR-000102618 Recruiter Campaigns: Copying campaign with drip uses original initiating activity
When a campaign that has a drip activity is copied, the copy’s drip activity will now point to the originating activity in the copied campaign rather than to the drip activity in the original campaign.

CR-000103634 Web Front End: Online app error - email validation message is completely vague
Validation messages will now be more specific, identifying the field that is causing the problem.

CR-000104049 Common Application Import: add current year course fields for transfer applications
The Common Application has added these fields to their catalog and Ellucian has added them to the Recruiter application import.

CR-000104182 Common Application Import: Merit Scholarship column header is incorrect
The column header for the Merit Scholarship field has been corrected.

CR-000105087 Imports, Common Application: HS name written to datatel_name field instead of unlisted CEEB
Recruiter now includes the unlisted CEEB in the datatel_name field so that these transactions no longer cause errors when sending applications to Colleague.

CR-000105953 Web Front End: Recruiter application form multi-select fields
Multi-select fields existing on a form no longer cause an error when starting new applications in the console.

CR-000106095 Web Front End: Notes on Supplemental Information Submissions breaks the view in the Application Folder
Users are now able to view Supplemental Information Notes without errors.

CR-000106673 Test Scores, Duplicates: Duplicate prospects being created when there is more than one test score for the same prospect in one import file
The Match Test Score with Prospect Using Address and Match Test Score with Suspect Using Address duplicate detection rules have been added to avoid this problem.

CR-000106730 Install: 3.5 CRM InstallShield - Payment Gateway screen shows ERP Configuration as the title
This text has been corrected to ask specifically for Payment Gateway information.

CR-000106878 Imports, Test Scores: Error messages written to workflow task records incorrectly
Recruiter now ensures strings going into the workflow task entity errorusermessage, errortechmessage, and name fields are under the maximum length of the field. Prior to this fix, if they were over the maximum length the original error was masked by an error stating the length of the string was too large.

CR-000106887 Campaign Activity Filtering and Auto Distribution fails with marketing list name over 100 characters
Marketing lists with large names no longer cause the activity marketing list filtering process to fail.

CR-000106995 Campaigns: Filtering Marketing Lists on Activity Code not reliable
Filtering now works properly even when filtering on an activity code that occurs in more than one activity of the same type in a campaign.

CR-000107338 Recruiter Web Front End: Issues with fields having conditional logic when the choice is
When using related record filtering, if the parent dropdown is changed to blank, all drop downs beneath it will now be set to null. If the parent changes value and the filtered child dropdown does not have the currently selected value, all the drop downs beneath it will be cleared (if the child dropdown is still a valid value, in N:N this is possible, then all the values will remain). This affects any number of levels of filtering; two levels, three levels, etc.

CR-000108402 Imports, Common Application 2013: Sibling 3 College Name is missing
The Sibling 3 College Name field is now properly stored on the Common Application staging record.

CR-000108673 Web Front End: Prospect gets run time error when attempting to login, NULL reference errors on the external site
When a prospective student creates an account in version 2.5 and then logs in on version 3.5 or higher, they will no longer receive an error.

CR-000108771 Imports, Common App 2013 Prospect Import: Level does not get set on the prospect
When the user selects a default academic level on the import screen, the level is now correctly populated on the imported record.

CR-000109262 Imports, Applications: Common App 2013 Legal Guardian phone and step-parent phone numbers do not get mapped to final tables
The legal guardian phone number, step-parent 1 phone number, and step-parent 2 phone numbers are now mapped forward to the core application properly. The legal guardian phone is also mapped forward to the contact entity properly now.

CR-000109967 NULL reference errors on the external site
A prospect that created an account on Recruiter 2.5 or before and then logs in on Recruiter 3.7, will now be able to log in successfully and without getting a run-time error.

CR-000110124 Events, Hosted: Recurring events are sometimes created with a start time one hour too early
These events are now created with the correct start time.

CR-000110287 Web Front End: Ability to filter entities that have N:N relationships
Loading multiple applications that contains filtering information (N:1 or N:N) at the same time will no longer cause an error.

CR-000111057 Documentation: changes to an entity will unpublish the dup detection rules, and may cause an error
The Guide to Using Recruiter manual has been updated to include a note that changes to an entity will unpublish the duplicate detection rules associated with the entity. In addition, the manual has been updated to include procedures for locating unpublished duplicate detections rules and republishing them.

CR-000112397 Web Front End, Events: Event Title Does Not Display Unless Logged In
The event title now appears on the registration form even with anonymous registration.

CR-000112984 Events: There is a limit of 10 Filtered Event Lists
Recruiter will now allow users to create an unlimited number of filtered event lists.

CR-000113651 Documentation: Hardware guidelines need to include Banner recommendations
The Ellucian Hardware Recommendations – Recruiter – Banner document has been added to the Recruiter documentation library.

CR-000114430 Imports, Common App: Incorrect Application Reference Number
The Application Reference Number for Common Applications is now set to the Common Application ID.

CR-000116566 Documentation: Include order of steps for installing on multiple servers
The documentation has been updated to clarify the order of the steps necessary in this situation.

CR-000115681 Change views being used for all of the delivered workflows that run in the workflow scheduler for Campaigns
Campaign activity views were updated to only include activities from campaigns that are in the 'Ready for
Launch’ status. Also the views now include the ‘Other’ channel and the associated view columns were updated for a better user experience. Note that these changes will affect campaigns in flight, ensuring that only campaign activities that are ready for launch will be processed as part of the drop or catch up processes.

CR-000116606 Imports, General Prospect Imports: Gender Not Failing Validation during Import
If a prospect in the source file has a gender that does not exist in Recruiter, the staging record is created, and the gender is displayed properly on the contact.

CR-000116607 Web Front End: Ability to specify a default Create Account Page
As with other Recruiter web pages, users can now set a default GUID for the default Create Account page.

CR-000116608 User Management: Ability to configure number of failed attempts to recover password
Clients can now specify a maximum number of times that a user can attempt to recover their password.

CR-000116609 Web Front End, Supplemental Items: Restrict file size and file type
Clients can now restrict the file size and type that can be uploaded as a supplemental item. Recruiter will enforce the specified limit.

The Recruiter Installation Procedures manual has been updated to note that certain versions of Firefox do not properly display the Report Manager.

CR-000117403 Imports: General Prospect Import: Gender Abbreviation is not assigned properly
The system now assigns the proper description associated with an imported prospects abbreviation for gender.

CR-000117887 Recruiter installation documentation not specific for upgrades about CRM download
The Recruiter Installation Procedures manual has been updated to clarify the CRM downloads that are required when upgrading to the latest version of Recruiter.

CR-000118288 - User Management: Reset Password Question and Answer
Clients can now specify a maximum number of times that a user can attempt to recover their password.

CR-000119295 Recruitment Paths: IsDisqualified Flag is not set properly for pre-existing data
The IsDisqualified Flag is now set properly for any recruitment path associated with a withdrawn application.

CR-000119442 Recruitment Paths: problems with confirmed & enrolled dates for enrolled students that existed before Recruiter 3.6
With Recruiter 3.7, the Generate Recruitment Path(s) for Prospects workflow sets the confirmed and enrolled dates properly.

CR-000119581 Recruitment Paths: Unable to Delete Contacts with Unreferenced Recruitment Path
Deleting a contact now completes without errors, deleting the contact all related recruitment paths.

CR-000119523 Recruitment Paths, Duplicate Detection: Improperly deactivating RPs in certain cases
Merged Recruitment Paths are now properly marked active.

DPR Integration

<table>
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<tr>
<th>Pre-Install Instructions</th>
<th>Post-Install Instructions</th>
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<tr>
<td>Recruiter clients, please refer to the Recruiter Installation manual for pre-installation instructions.</td>
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The data record layouts for the Common Application, TOEFL, and NRCCUA changed. In addition, clients requested several enhancements and reported some issues with the product. See the Description section for more information about the change requests resolved with this software update.
Recruiter now supports the enhancements listed in the Description section.

A complete set of updated documentation is available in the Ellucian hub.

Recruiter 3.7 provides improved software for recruiters and admissions process staff. The Recruiter 3.7 Release Highlights manual provides an overview of the enhancements and fixes included in the release.

IMPLEMENTATION INSTRUCTIONS


TECHNICAL IMPLEMENTATION


NEW FORMS

None

IMPLEMENTATION INSTRUCTIONS


TECHNICAL IMPLEMENTATION


CUSTOM IMPACT

Some changes have been made to the web front end, but only clients that have changed the master pages will need to re-implement their customizations.

SOFTWARE PARTNER

None applicable.

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Release Change Requests

55567.04

August 29, 2014 - The following software has been released and is available to clients:

Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe)
Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

Name: Match Test Score with Prospect (to lead)
Base Record: Test Score Staging Record
Matching Record: Leads (suspects)
Criteria:
Issue 1: There is only one rule that looks for duplicates among suspects

Solution 1: Create multiple rules that would match on more than last name and email address (same or similar as test scores to prospects). However, another issue arises which is issue 2.

Issue 2: Maximum of 5 published rules per base entity. You will have to unpublish the test scores to leads duplicate rules for the other rules to be published. Recruiter (or maybe native CRM) only allows 5 rules to be published at the same time for the same base record. Once the two additional rules for Staging Records to Prospects are created and published then that is a total of 5 published rules and the rules for Staging records to Leads cannot be active at the same time.

Solution 2: Don’t automatically run the “Create Test Score from Staging Record” workflow automatically after the scores are imported into the Staging Records entity. This would allow different rules to be published/unpublished between processes. If the import process was broken down into two steps (1. Score to staging records; 2. Staging Records to record matching), then between the two steps two, the two rules specific to staging records to staging record could be unpublished before the matching to prospect/suspect took place.

This could also be resolved by allowing more than 5 maximum published rules per base record.

Results 2: Would resolve the not matching to suspects, but adds additional steps to the import process.

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Record Type | Enhancement
---|---
Status | Complete

60101.33

**Description**

August 29, 2014 - The following software has been released and is available to clients:

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In the Recruiter Installation and Administration manual, there is a reference to securing the Recruiter Web Service. However, there isn't any information regarding securing the data from the Recruiter Web Service to DMI nor securing the data from DMI to the response service. A section should be added to inform clients how this can be set up.

Record Type | Enhancement
---|---
Status | Complete

60812.93

**Description**

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

In some cases, Strike Iron address verification will move data from address line 2 to address line 1. For example, an apartment number may be moved from address line 2 to address line 1. When this happens, Recruiter does not clear out the address line 2 number. Furthermore, Recruiter reports this warning: “Address partially verified. Please confirm, edit if necessary, and mark the address Confirmed.”

Record Type | Defect
---|---
Status | Complete

60915.78

**Description**

August 29, 2014 - The following software has been released and is available to clients:
Clients would like for Common Application and Royall Application updates to modify existing Common App and Royall entities rather than completely overwriting them, removing any custom fields.

Currently, an update means the following:
1. Custom fields on the Common/Royall Application must be re-written.
2. Custom field mappings must be re-written.
3. Workflows that are firing off of the old Common/Royall Application must be re-written.
   This includes workflows that fire from a custom field, populating that information on other entities. It also includes workflows that send communications to prospects from the Common/Royall Application.
   (Recognizing that these latter workflows should be written on the core application rather than the year specific Common Application.)

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**63050.11**  
**August 29, 2014** - The following software has been released and is available to clients:

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

* in the Recruiter 3.0 Installation Procedure manual, under the Appendix, client would like the following additions:

**Description**

1. Under "Migrate the CRM Deployment" on Step 5 (page 292) the instructions states to restore the database and import the organization. The instructions only explain how to import the organization and not how to restore the database. Client would like to add steps for restoring the database. Preferably, Step 5 should be how to restore the database and step 6 should be how to import the new organization. Currently Step 6 simply echoes the instructions already mentioned in Step 5.

2. There are no post steps after migrating the organization. Clients would like detailed instructions on post steps such as reconfiguring web.configs to point to the new organization and to clean up any temp data created during the migration.

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**63107.22**  
**August 29, 2014** - The following software has been released and is available to clients:

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

* You cannot use a two-option field in "List" mode to conditionally hide a field. Doing so results in the following error:

   Unable to cast object of type 'System.Boolean' to type 'Microsoft.Xrm.Sdk.OptionSetValue'.

   You can however use a two-option field in "List" mode to conditionally hide a section.

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**CR-000102618**

**Record Type:** Defect  
**Status:** Complete

August 29, 2014 - The following software has been released and is available to clients:

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When you copy a campaign that has a drip activity defined, the copy’s drip activity is pointing to the original campaigns originating activity, and not the originating activity that was created in the copy campaign.

**CR-000103634**

**Record Type:** Enhancement  
**Status:** Complete

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

In online application forms, as viewed from the external website, certain fields like email addresses have validation that is performed on them. If any fields fail that validation when the user hits the "Save" or "Save and Continue" button, the user is presented with a generic error: "One or more fields are not valid. Please fix them before continuing." This error is too generic and should be made more specific. At the very least, it should reference the fields that have failed validation. It is worth noting that, at least in the case of email addresses, some validation is done at the time of data entry. If the value entered is not a valid email format, a message is displayed on the form below the field label. However, this message can be easily missed if the user is not paying close attention.

**CR-000104049**

**Record Type:** Enhancement  
**Status:** Complete

August 29, 2014 - The following software has been released and is available to clients:

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

Although these fields do not appear in the Common Application's data catalog, the Common Application has added a set of Current Year Course fields for transfer applicants. Clients would like to be included on the Ellucian Global templates, and to able to import these fields into Recruiter without custom configurations. These fields can be imported as custom fields now. A list of the specific fields is attached.

**CR-000104182**

**Record Type:** Defect

August 29, 2014 - The following software has been released and is available to clients:

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

According to the Common Applications data catalog, the column header for the first year merit scholarship field should be "Merit scholarships". However, the Ellucian import requires this column header to be "Merit scholarship options." This issue should not impact any clients because the Common Application has manually edited the Ellucian global template and every existing copy of the template to use the column header that Recruiter is expecting. However, next year, we should update Recruiter so that it uses the column header that the Common App provides by default.
Status Complete

CR-000105087

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***********************************************************************

Client has reported that after their upgrade to 3.1, applications/prospects with unlisted high schools are receiving the following error on CAIE:

For example:
PHASE 1 (STII) ERRORS:
No institutions matched CEEB code High School Name

Looking in APPIMP.HS.CEEBS we see "391710|331590|High School Name".

Prior to 3.1, if an unlisted High School was entered into Recruiter via a Common Application import, it defaulted in the unlisted CEEB (000000) into the datatel_name field.

In 3.1, when an unlisted high school comes into Recruiter via a common app import, the HS History record Name (datatel_name) in Recruiter is written as the Name of the HS, not the CEEB. Recruiter then sends the datatel_name over to APPIMP.HS.CEEBS, which is what is causing the error in Colleague.

This can be fixed by opening up one of the HS Acad History records that was created via common application import and delete "Unlisted High School" from the HS name field. Upon saving, it replaces the datatel_name with the CEEB.

Record Type Defect
Status Complete

CR-000105953

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***********************************************************************
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***********************************************************************

Multi-select fields will break application forms when rendered in the console if the fields are not on the first tab of the application form. This includes viewing the application form on the core application record or when attempting to print the application form. May affect other areas as well such as the application folder.

To reproduce:

1. Add a multi-select field to the second tab of an application.
2. View an application created on the WFE in the console.

You'll see an error similar to the following:

Exception type: KeyNotFoundException
Exception message: The given key was not present in the dictionary.
at System.Collections.Generic.Dictionary`2.get_Item(TKey key)
at System.Web.UI.Control.PreRenderRecursiveInternal()
at System.Web.UI.Control.PreRenderRecursiveInternal()
at System.Web.UI.Control.PreRenderRecursiveInternal()
at System.Web.UI.Control.PreRenderRecursiveInternal()
at System.Web.UI.Page.ProcessRequestMain(Boolean includeStagesBeforeAsyncPoint, Boolean includeStagesAfterAsyncPoint)
Record Type: Defect  
Status: Complete

CR-000106095

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If a user inputs a note in the Notes field on the Supplemental Information Submission form in the console. It causes the Application Folder to break when you try to view the Supplemental Information.

To Recreate:

Open an application  
Go to Supplemental Information  
Open a Supplemental Information Submission  
Add a Note at the bottom  
Open that Application's Application Folder  
Expand the Supplemental Information

Record Type: Defect  
Status: Complete

CR-000106730

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The Payment Gateway screen of the 3.5 CRM InstallShield has a title of "ERP Configuration" with a description of "Please enter ERP and Recruiter API configuration settings"

Record Type: Defect  
Status: Complete

CR-000106878

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Recruiter seems to be writing entire exception messages to the Error Tech Message field in the workflow task entity in some cases. This causes whatever process was running to fail with no error message as this field has a hard coded limit of 255 chars.

As this limit is hard coded in the validation subroutines for the workflow task entity, there’s no way to recover the error that was thrown processing the workflow task making debugging issues much more difficult. Customizations to increase the default size of this field will not change the behavior.

Errors in the error log entries when this occurs:

Error 1:

An error occurred while processing the workflow task: Operation Failed: Length must not be greater than 255 characters.
Error 2:

Operation Failed: Length must not be greater than 255 characters.

W3WP Trace error:

>System.InvalidOperationException: Microsoft Dynamics CRM has experienced an error. Reference number for administrators or support: #4B353BD7: System.InvalidOperationException: Failed calling operation. --->
System.ArgumentException: Length must not be greater than 255 characters.
> at Datatel.Core.Crm.Entities.WorkflowTask.set_ErrorTechMessage(String value)
> --- End of inner exception stack trace ---
> --- End of inner exception stack trace ---

Record Type  Defect
Status        Complete

CR-000106887

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******************************************************************************

Description
If a marketing list name is getting "close" to 100 characters, the activity marketing list filtering process fails with an error message:

Operation Failed: Length must not be greater than 100 characters.

No other errors may be present in the system and you will not be able to either automatically distribute or filter the marketing lists for this activity until you remove the association to the marketing list with such a long name (or reduce the length of the marketing list name).

Record Type  Defect
Status        Complete

CR-000106995

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******************************************************************************

Description
In testing, I was able to create 2 prospects with identical activities on their record. One record will be correctly removed from marketing lists if filtering on Activity Code and one will not. The system reports no errors. Filtering using subject line will correctly filter out both prospects.

Clients are experiencing this issue as well.

This issue occurs when filter on an activity code that occurs in more than one activity of the same type in a campaign.

Record Type  Defect
Status Complete

CR-000107338

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When a form on the web front end has fields with conditional logic, and the user changes a choice in one of the fields in the condition the value in the dependent field is not cleared.

Description

Here's an example:
1. Student type
2. School of study based on student type
3. Academic Program, based on school of study

If the student fills out all three fields and then goes back and changes the student type or school of study, the academic program is not cleared out. When the student submits the applications, the user gets an error. Clients would like the system to clear field three if field 1 or 2 is changed so that the user experience is friendly for the prospect.

Record Type Enhancement
Status Complete

CR-000108402

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Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)
*******************************************************

The "Sibling 3 College 1 Name" field on the Common Application - Family School staging entity is not getting mapped properly if this data is provided on the Common App 2013 record. The CEEB code for this field is stored correctly, but the name is missing. The college name is, however, stored correctly in the final table, this is just an issue with the staging entity.

Record Type Defect
Status Complete

CR-000108673

August 29, 2014 - The following software has been released and is available to clients:

*******************************************************
Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe)
Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)
*******************************************************

If a prospect creates an account on 2.5 (or before) and then logs in on 3.5, they will get a run-time error and not be able to log in.

Description

This is the error:

Nullable object must have a value.

[InvalidOperationException: Nullable object must have a value.]
System.ThrowHelper.ThrowInvalidOperationException(ExceptionResource resource) +56
Ellucian.ERecruiting.Web.Controls.RecruiterLoginControl.RecruiterOnLoggingIn(LoginCancelEventArgs e) +440
This does not happen in Recruiter 3.0 or 3.1. The errors will start appearing after installing Recruiter 3.5 or 3.5.1.

The issue is that External User records that existed prior to adding the Pending Activation field (added in Recruiter 2.6) will have this field set to NULL as there is no default value for this field.

To work around this create a workflow and run it against the necessary records that have a null value for the pending activation flag and set the flag to no.

Record Type: Defect
Status: Complete

CR-000119581

August 29, 2014 - The following software has been released and is available to clients:

**********************************************
Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe)
Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)
**********************************************

If a contact has a recruitment path without an application referenced to it along with another recruitment path that does have an application referenced to it, the prospect is unable to be deleted. The user will receive either a SQL error or an error that states:

The following errors occurred:
* Please specify a city for prospect address. (address1_city)
* Please specify a street address for prospect address. (address1_line1)
* Please specify a zip code for prospect address. (address1_postalcode)

In the event this happens some prospect references to related entities will have been deleted but without deleting the relationships. An example would be High School Academic History. Without the reference the High School Academic History could not be deleted. Thus, the application could not be deleted. Finally, due to this, the contact could not be deleted.

====Workaround====

Delete the unreferenced recruitment path first, and then delete the contact record.

**See attachment for detailed instructions on how to get the references back and detailed instructions for deleting the reference.**

Record Type: Defect
Status: Complete

CR-000119523

August 29, 2014 - The following software has been released and is available to clients:

**********************************************
Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe)
Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)
**********************************************

In certain cases, Recruiter is deactivating recruitment paths that should not be deactivated. The problem only occurs when merging two prospects where:
1. One prospect is in a prospect or n inquiry state
2. A second duplicate prospect has an application associated with it
3. The two prospects have the same term and academic program.

When merging these records, the system properly creates a third path that merges the data from the two
<table>
<thead>
<tr>
<th>Record Type</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Defect</td>
<td>Complete</td>
<td>August 29, 2014 - The following software has been released and is available to clients: Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe) Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe) When installing Recruiter 3.6 and running the workflow to create recruitment paths for pre-existing data, the workflow should be setting the IsDisqualified flag for withdrawn applications, but it is not. Once set, this field should update the IsDisqualified flag on the Recruitment Path, which should trigger the workflow to recalculate the primary application. Also note that in some cases the IsDisqualified Flag is left null, when it should be set to no explicitly.</td>
</tr>
<tr>
<td>Defect</td>
<td>Complete</td>
<td>Title: IDEA-31446-Reset Password Question and Answer Body: Currently the system displays the reset question and allows a user to guess the answer and allows the password reset. A client is asking for a more secure method of security question and answer. Perhaps sending an email with a link that would allow the pa</td>
</tr>
<tr>
<td>Enhancement</td>
<td>Complete</td>
<td></td>
</tr>
<tr>
<td>Defect</td>
<td>Complete</td>
<td>August 29, 2014 - The following software has been released and is available to clients: Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe) Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe) In the 3.5.1 installation guide is not straight forward on the software that is needed for an upgrade from 3.0 to 3.1. On page 116 step 2 of Preparing for Recruiter upgrade says to locate and retrieve software and has a link to page 18. This should be more specific as on page 18 step 2 it discusses downloading the Microsoft Dynamics CRM 2011 download file which is not necessary for an upgrade and is only used in a brand new install. Instead the documentation should specify that only the Rollup documented in step 3 should downloaded.</td>
</tr>
</tbody>
</table>

**RECRUITER3.7 ~ Ellucian Support Center**

https://ellucian.force.com/clients/a11G0000005Qb4c/p?retURL...
During the general prospect import, if a gender value has “M” or “F” instead of male or female, the value assigned to the prospect's gender is random. Sometimes it is “Unknown”, “Male”, or “Female” regardless of what is on the staging record.

Record Type: Defect
Status: Complete

CR-000117253

August 29, 2014 - The following software has been released and is available to clients:

Recruiter 3.7 CRM IN013701 (RecruiterCRMOnPremise370Setup.exe)
Recruiter 3.7 Web IN013701 (Recruiter370WFEsetup.exe)

In the installation guide on page 148 the guide is giving instructions on "Adding the Funnel Conversion Rates Comparison Report". On step 2 it says "In a web browser, navigate to the Report Manager...". This needs to be more specific as to what browsers to use. Firefox version 30.0 will not allow the drop-down to show up, but IE 11 and below does. Without the drop-down, the users are unable to assign the correct datasource for the report.

Record Type: Defect
Status: Complete